



VEREENIGING CARE OF THE AGED N.P.C.
(None Profit Company)

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1 July 2016

FMS Services
P.O. Box 40087
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0044

TO WHOM IT MAY CONCERN

We are an organisation providing a 24/7 service to 100 frail elderly, with 72 staff members on the payroll.

As a Non-Profit organisation we have the challenge to provide a viable service to our Residents and still have to balance the books without making any profits.

In September 2010 we implemented the Kitchen Financial System from FMS Services and saved R10,000-00 in the first month by buying this program. The results of the stock control was astonishing and still are. The staff was trained properly on our premises. Till up to date we did not look back and still make use of the skills and services provide by FMS Services.

The once a year audit on the premises are very usefull to management as well as the monthly progress report.

The assistance via the internet and electronic media we are immediately in contact with FMS Services whenever we need him. It is such a privilege to work with somebody that know his field and always walk that extra mile with us. Specially in the Welfare Sector.

During the months of July and September 2011 we booked Life Skills workshops for all our staff, divided in four groups.

This was where the fun starts! The presenter presents the entire workshop professionally and enjoyably. I received only positive feedback from all the staff members.

The staff enjoyed the workshop with the interactive sessions, especially the session of "Trust in my fellow employee"

The communication skills between employees were really an eye opener.

The overall feedback from them was the topic of the different personalities in life.

The interaction between the staff is still very favourable towards this topic.

The feedback was that they understand their fellow workers better.

The management experience a more motivated work force after these workshops with a relaxed atmosphere and a positive attitude in the working place.

Our Residents benefits all the way. Our conclusion is that Money is still well spent!

A special thank you Eben for the well organized workshop you presented to all the staff and once again sharing your skills and expertise with us as a Non-Profit Organisation. Your dedication and inputs in the kitchen pay off every time and we still save on stock even with the hike in prices of food.

We recommend his work relations and skills in his different fields to any interested parties.

Yours faithfully

A handwritten signature in cursive script, appearing to read "Santie Tennant", is written over a horizontal line.

Santie Tennant
Manager