



NAZARETH HOUSE

JOHANNESBURG

Eben van Wyk

Member - FMS Services C C

P O Box 40087

Moreleta Park

0044

19 March 2012

Dear Eben

Thank you very much for coming to our offices last Thursday, particularly since it was not a "good news" visit. We salute you for remaining the absolute gentleman when we advised you that we believed that we were able to manage our catering facility ("kitchen") without your expert counselling.

When you replied that you took the termination of the arrangement as a compliment, we were stunned, but quickly understood your logic. You said, "if you are satisfied that the kitchen is operating smoothly, then I've done my job."

The kitchen is indeed operating smoothly, simply because you have done a superb "job". You have developed and empowered the staff, particularly Lizzy our Catering Manager. Under your guidance she has become computer literate and fully aware of how to compile and manage the menus economically without detracting from the nutritional and taste elements.

The monthly reports resulting from your analyses of the stock and the associated expenditure have been of immeasurable value. So too were your inspections of the kitchen. A couple of years ago the kitchen was running "at a loss" in most aspects: it was a heavy drain on the budget, the staff was not fully aware of how to prepare tasty, inexpensive meals and it could have been kept cleaner.

Today, thanks to you, our kitchen is a showpiece!

Thank you, Eben, for what you have taught us. It will be our privilege to recommend you to anyone who needs to either develop, improve, correct or maintain a kitchen; whether it caters for a few or for hundreds of hungry, yet fussy, people.

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You are welcome to visit us at any time – maybe to cast a professional eye over our capabilities. We are sure that you will smile happily and again bring your warmth to Nazareth House Johannesburg.

God bless and keep you in His care.

A handwritten signature in black ink, appearing to read 'Mike Nolan', with a stylized, cursive script.

Rev Mike Nolan

General Manager