

Warmbad Rusoord Maatskappy

(Reg no 2001/017002/08)

Artikel 21 Maatskappy

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Voortrekker weg

Posbus 65

Bela - Bela

Warmbad

0480

18/04/07

To whom it may concern

Re: Reference – FMS Services

Warmbad Rusoord is a home for the aged. Currently we have 109 Residents of which 40 is very frail and most of the residents have special dietary needs.

FMS Services was contracted to implement a system in our Catering department to ensure that the department run cost effective and to avoid waste age and theft.

Due to more control in the storerooms, control of daily issues and standardized menus cost per day per resident was brought down by more than 10%. Keeping us well under our budget.

The training of the personnel is also a must as they can easily be negative about change. Once the training was done and they realized how easy and cost effective the system was running their attitudes also changed towards the program.

Since we installed the program and the staff was trained we did not look back. This is a system that works.

Sincerely



J H Smit
Manager

Directors: Ds D Nelson, Ds T Kriek, Me S Ahlers, Me V Kruger, Me M Roestoff, Ds P D Smit, J De Kock, Mr H van Eeden, Ds J H P Serfontein